FY23 Rates

Application Developer Rate

Rate Name	FY23 Rate with Comp	Units
Tier 1	$67.19	Hour
Tier 2	$77.84	Hour
Tier 3	$81.97	Hour
Tier 4	$94.64	Hour
Tier 5	$95.21	Hour
Tier 6	$106.18	Hour
Tier 7	$107.82	Hour
Tier 8	$121.05	Hour
Master Engineer/Consultant	SBA	Hour

Communications and Phone Services

Rate Name	FY23 Rate with Comp	Units
Business Phone Line VoIP (incl. Softphone & LD)	$29.16	Line/Month
Business Phone Line Analog	SBA	SBA
Toll Free	$0.0342	Minute
Persistent Chat	$9.35	User/Month
Contact Center	$25.44	Core License/Month
Technician Hourly Rate	$71.40	Hour

Computer Support Services

Rate Name	FY23 Rate with Comp	Units
Computer and Helpdesk Support	$70.85	Device/Month
AdobePro/Sign*	$1.56	Device/Month
DaaS AWS	Cost + 10%	Cost + 10%
DaaS Citrix/GCP	$39.28	Device/Month
Google Email and Collaboration Tools	$11.02	Account/Month
On-Call Support	SBA	SBA

FY23 Rates

Database Services

Rate Name	FY23 Rate with Comp	Units
Oracle Database Hosting Core Model	$961.38	Core/Month
Oracle Database Hosting Shared Model	$9.47	GB/Month
SQL Database Hosting Core Model	$906.08	Core/Month
SQL Database Hosting Shared Model	$11.51	GB/Month

Hosting Services

Rate Name	FY23 Rate with Comp	Units
State Data Center Services		
Processing (CPU)	$45.39	CPU/Month
Memory	$6.81	GB/Month
General Purpose Storage	$0.0696	GB/Month
Back-up Services	$0.1641	GB/Month
Simple Storage	$0.0198	GB/Month
Web Application Hosting	$109.81	Instance/Month
Data Center Rack Space - Full Rack	$936.85	Rack/Month
Data Center Rack Space - Rack U	$31.23	Rack U/Month
Public Cloud Services		
Cloud Hosting and Storage Services	Actual Cost	N/A
Cloud Infrastructure	$1.00	Hour

FY23 Rates

Network Services

Rate Name	FY23 Rate with Comp	Units
Network Connection (ISP, VPN)	$55.86	Device/Month
Network Connection - IoT	$9.82	Connection/Month
Network Services - 10 GB	$223.43	Connection/Month
Network Connection - Non-Cabinet Agencies	$63.45	Device/Month

Security Services

Rate Name	FY23 Rate with Comp	Units
Security Support (including Authentication Services)	$30.44	Device/Month
Security Assessment & Remediation	See Security Assessment Table	N/A

Print Services

Rate Name	FY23 Rate with Comp	Units
High Speed Laser Print	$0.0268	Image

FY23 Rates

Miscellaneous Services

Rate Name	FY23 Rate with Comp	Units
DTS Consulting Charge	See Application Developer Rate Table	Hour
Consultant Services (Managed Service Provider)	Cost + 3%	N/A
All Other Contracts	Up to Cost + 1%	N/A
Enterprise Software (Adobe, Microsoft, etc.)	Up to Cost + 10%	N/A
Other Technical Services	Cost + 10%	N/A
Seat Rate by FTE	$227.14	FTE/Month
Seat Rate by Desktop	$182.73	Device/Month
Seat Rate by Assignee	$265.91	Assignee/Month

UGRC Services

Rate Name	FY23 Rate with Comp	Units
GPS Subscriptions	$600.00	Subscription/Year
UGRC Plots	$6.00	Linear Foot
GIT Professional Labor	See Application Developer Rate Table	Hour

Security Assessment Table

Group	Servers	Annual Cost
Limited Agencies	0-5	$12,500.00
Small Agencies	6-38	$25,000.00
Medium Agencies	39-84	$50,000.00
Large Agencies	85+	$100,000.00

***Note: In some cases, the proposed rate is different from the calculated rate due to a planned management of retained earnings.**

***Proposed Rates for Application Developers include the $1.00/hour Cloud Infrastructure rate.**

***Adobe Pro/Sign and Desktop will be combined in a single charge.**